



# CONNEXOON ACCESS

# Thank you



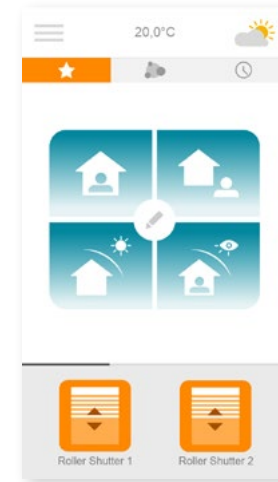
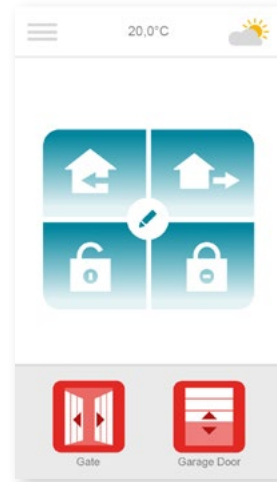
for choosing **CONNEXOON**  
**ACCESS**

Do you need any information? Do you need any help?  
[www.somfy.com](http://www.somfy.com)

# 1 UNIT, 2 ENVIRONMENTS, 2 APPLICATIONS



## SWITCH TO CONNECTED MODE



**2 apps to switch the device in your home to connected mode**

A choice of 2 apps for control from a smartphone  
2 home environments: window and access.

The benefits of being connected to your house and your devices, whether you are personally present or away from home.

Unique, intuitive, convenient functions that everyone can use and that bring the peace-of-mind and well-being that make home living even more enjoyable.



CONNEXOON  
ACCESS

**WELCOME HOME!**

## Top functions:

### Welcome

Open the gate and garage door and turn on the lights just before you arrive home. Close everything again automatically once the car is parked... thanks to you geolocation, welcome home!

### Centralization

Open and close your all your equipment with a simple click.

ENJOY THE BENEFITS OF BEING CONNECTED



# CONNEXOON ACCESS

Connexoon Access RTS is compatible with:



Gate RTS



Garage door RTS



Lights RTS



Plugs RTS



Philips Hue Lighting

## [1] Connexoon

- The Pack
- The Connexoon unit

## [2] Installing Connexoon

- Quickly registering RTS products in the Connexoon unit (prog-prog)
- Activate the Connexoon unit.
- Download the Connexoon Access RTS application
- First use

## [3] Using Connexoon Access RTS

- The interface
- Controlling my products
- The modes
- Check Access

## [4] Managing my installation

- Dashboard
- Messages
- Settings
- My account
- Help

## [5] Advanced installation functions

- Renaming your products in the application
- Register RTS equipment on your Connexoon
- Removing RTS products via the application



# [1] CONNEXOON

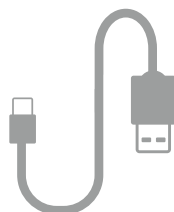


## A. THE PACK

1



2



3



4



5



6



### The pack contains

- 1 Connexoon RTS Unit
- 2 USB cable
- 3 Mains adapter
- 4 Ethernet cable
- 5 2 Quick installation guides (installer and end user)
- 6 Legal notices

## B. THE CONNEXOON UNIT



PROG

SELECT

LAN

USB

The SELECT button enables the channel to be selected (6 available channels)

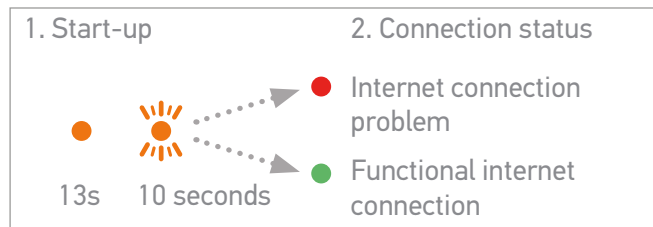
The USB port enables the Connexoon unit to be supplied via a power cable.

The PROG button enables your motorised Somfy products to be registered in your Connexoon RTS unit, without an internet connection - [see page 12 pairing prog-prog products](#) (connection enabling the Connexoon unit to communicate with your devices).

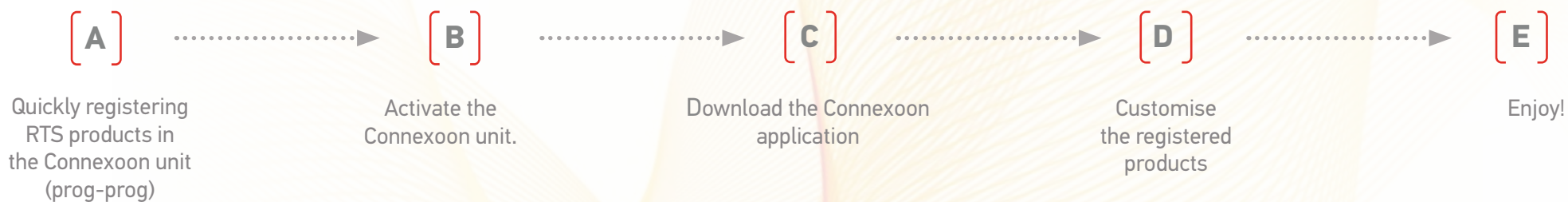
The LAN socket enables the Connexoon unit to be connected to the internet unit via an ethernet cable.



The LED indicator light shows the status of the unit, as well as the actions in progress.



## [ 2 ] INSTALLING CONNEXOON



# A. QUICKLY REGISTERING RTS products in the Connexoon unit (prog-prog)

Registering your products may be carried out without an internet connection and without having activated the account, using the following simplified procedure.

[1] Switch on Connexoon

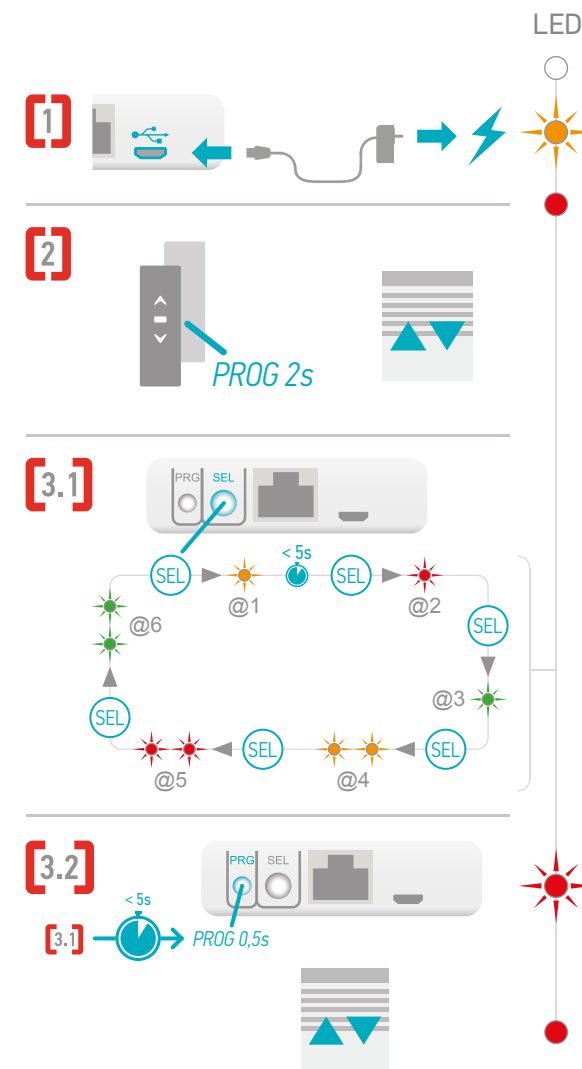
[2] Press the equipment's individual control point Prog button for 2 seconds

[3.1] Select the channel on which you wish to register the product (channel 1 to channel 6) by briefly pressing the SEL button. The LED on the side of the unit indicates which channel you are on.

[3.2] Press the PROG (PRG) button on the Connexoon unit for 0.5 of a second. Once the product has been saved it will then perform an up and down movement.

[4] Tip: to remove a product that has already been registered, you just need to select the channel on which it has been registered and follow the procedure (points 2 to 3.2) described below.

**CAUTION:** Connexoon is not designed to control groups of products. It is therefore strongly recommended to register a single product per channel.

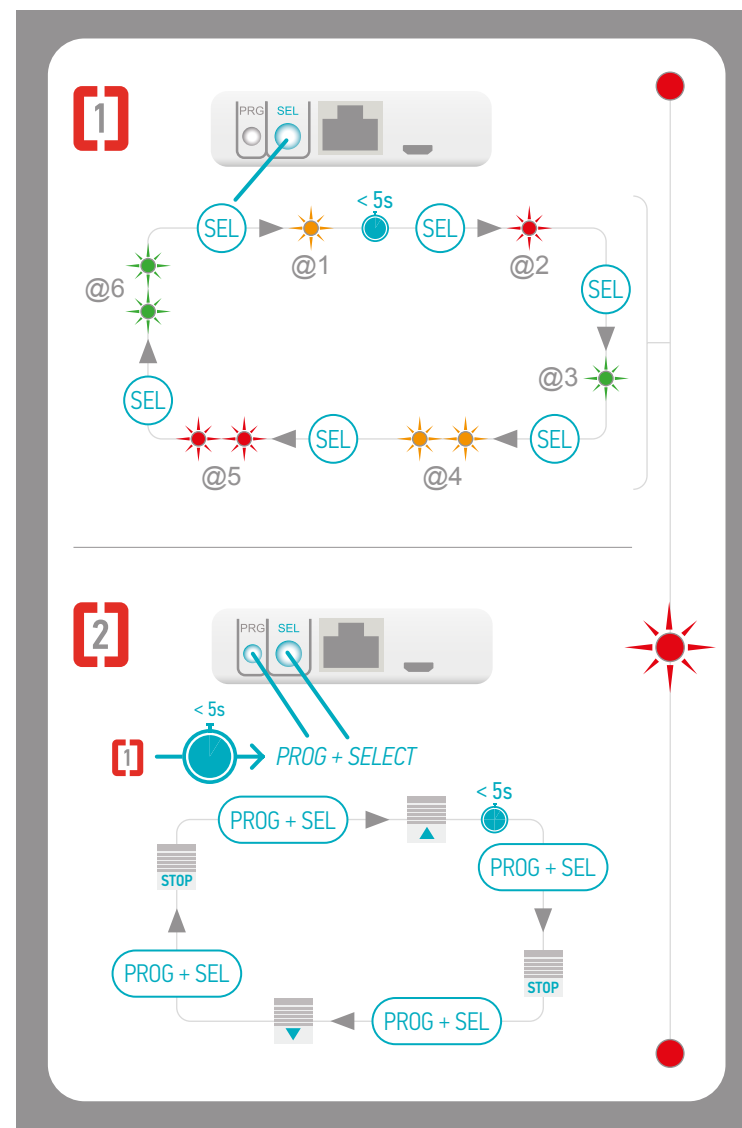


# A. QUICKLY REGISTER

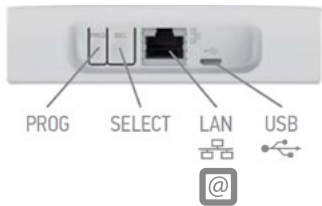
## RTS products in the Connexoon unit (prog-prog)

To test that products have been correctly registered in your Connexoon unit:

- [1] Select the channel on which you wish to carry out the register test
- [2] Press the PROG and SEL buttons simultaneously for 0.5 of a second.  
The registered product then performs a movement.  
To stop this movement, press the PROG and SEL buttons again briefly.  
To make the movement in the reverse direction, press the PROG and SEL buttons a third time, etc.  
=> see cycle described opposite



# B. ACTIVATE THE CONNEXOON UNIT



Log in to  
**somfy-connect.com**



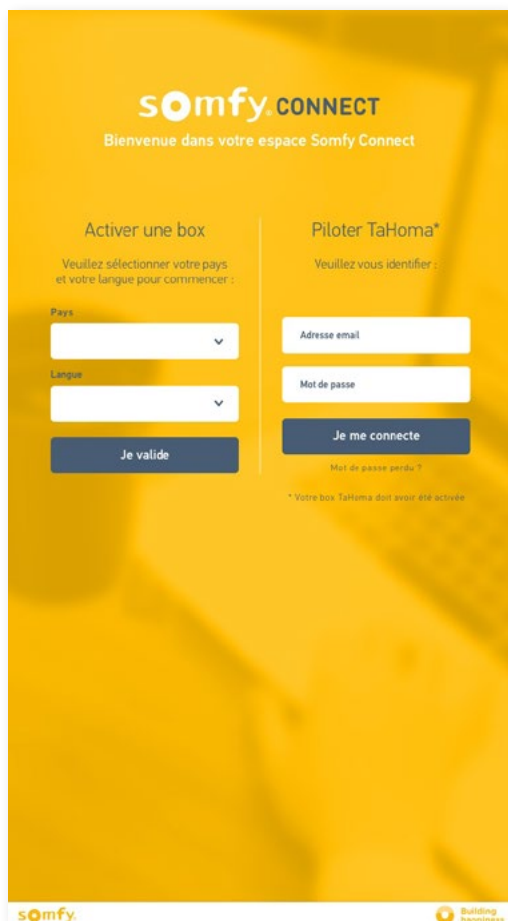
Check that your Connexoon unit and your internet box are correctly connected, via the ethernet cable (Green LED).

Step 1

Step 2

Step 3

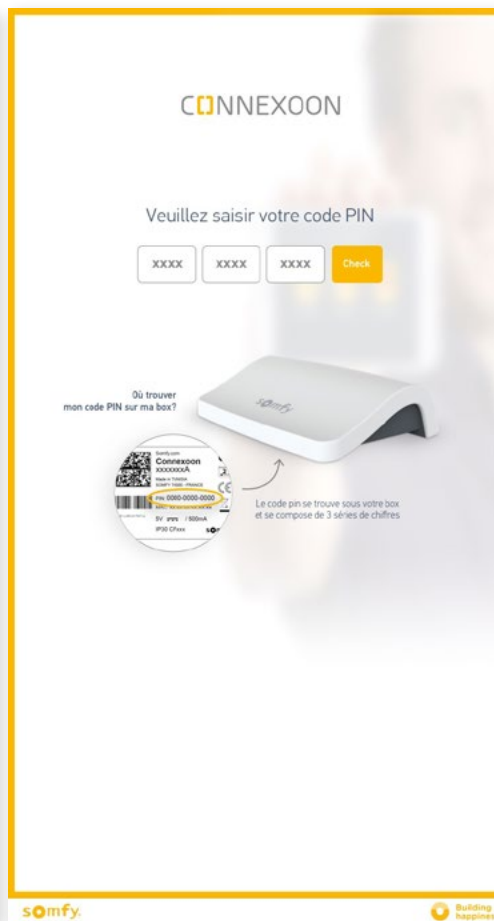
Step 4



Select your country and language in the section "Activate a box".



Press on Connexoon.



Enter the PIN for your Connexoon unit.



Select Connexoon Access RTS.

## B. ACTIVATE THE CONNEXOON UNIT

Steps needed to activate Connexoon Access RTS

Step 5

The screenshot shows the 'Email et mot de passe' registration page. At the top, there's a progress bar with three steps: 'Email et mot de passe' (active), 'Vos informations', and 'Récapitulatif'. Below the progress bar, the title 'Email et mot de passe' is followed by a sub-header: 'Merci de saisir votre adresse email et de choisir votre mot de passe pour créer votre compte.' There are four input fields: 'Adresse email', 'Confirmation email', 'Password', and another 'Password' field. A red 'JE CONTINUE' button is at the bottom. The Somfy logo and 'Building happiness' tagline are in the footer.

Define your login and password.

Step 6

The screenshot shows the 'Vos informations' page. The progress bar indicates 'Vos informations' is the active step. The title 'Vos informations' is followed by a sub-header: 'Merci d'indiquer l'adresse où va être installée votre box domotique. Veuillez remplir tous les champs ci-dessous.' There are several input fields: 'Name', 'First name', 'Address', 'Zip code', 'City', and 'Phone number'. Below these, there's a section for email preferences: 'Vous pouvez recevoir les alertes Connexoon sur l'adresse email suivante: jn.rostan@newquest.fr'. There's a checked checkbox 'Je souhaite changer d'adresse email pour la réception des alertes Connexoon.' and two buttons: 'OK' and 'Confirm'. A red 'JE CONTINUE' button is at the bottom. The Somfy logo and 'Building happiness' tagline are in the footer.

Enter your personal details.

Step 7

The screenshot shows the 'Récapitulatif' page. The progress bar indicates 'Récapitulatif' is the active step. The title 'Récapitulatif' is followed by a sub-header: 'Merci de saisir votre adresse email et de choisir votre mot de passe pour créer votre compte.' There are four input fields: 'Adresse email', 'Confirmation email', 'Password', and another 'Password' field. A red 'JE CONTINUE' button is at the bottom. The Somfy logo and 'Building happiness' tagline are in the footer.

Check the information you have entered.

Step 8

The screenshot shows the final confirmation page. At the top, there's a progress bar with three steps: 'Email et mot de passe', 'Vos informations', and 'Récapitulatif'. Below the progress bar, the title 'Email et mot de passe' is followed by a sub-header: 'Merci de saisir votre adresse email et de choisir votre mot de passe pour créer votre compte.' There are four input fields: 'Adresse email', 'Confirmation email', 'Password', and another 'Password' field. A red 'JE CONTINUE' button is at the bottom. The Somfy logo and 'Building happiness' tagline are in the footer.

Confirm.

## B. ACTIVATE THE CONNEXOON UNIT

### Receipt of a confirmation email

Example for illustration



You receive a confirmation email.

Press the link "Continue" to complete activation of the Connexoon unit.

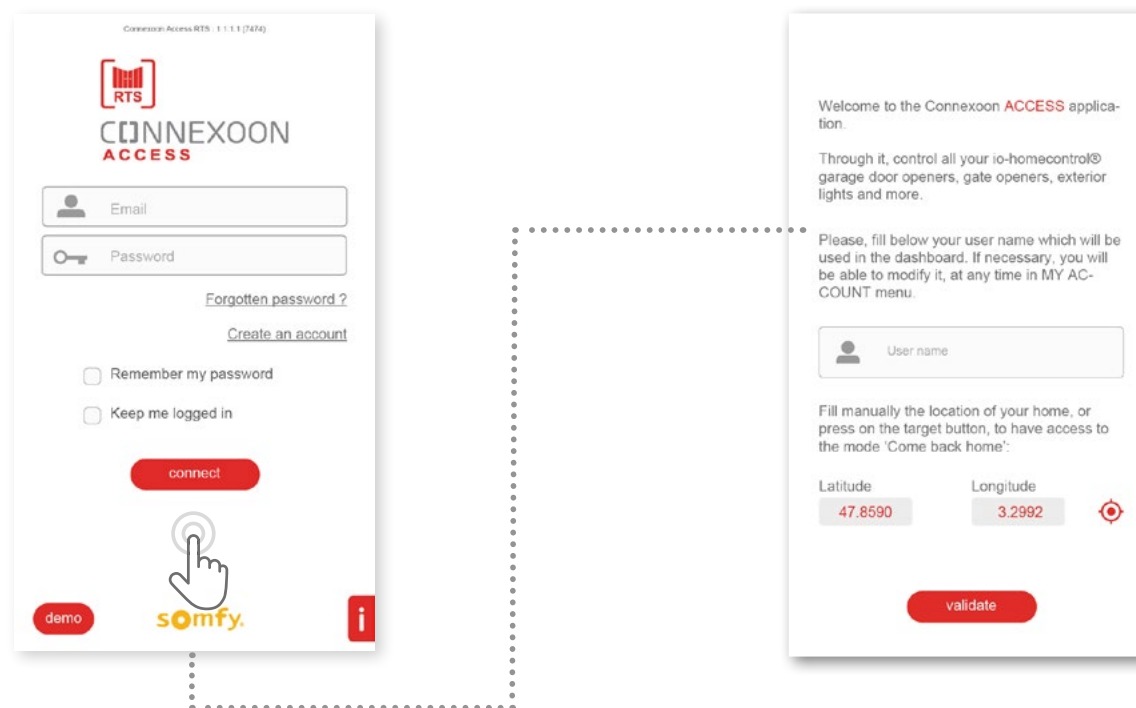


## C. DOWNLOAD THE CONNEXOON RTS ACCESS APPLICATION to your smartphone




Download the Connexoon Access RTS smartphone application that is available for IOS and Android.

## C. DOWNLOAD THE CONNEXOON RTS ACCESS APPLICATION to your smartphone

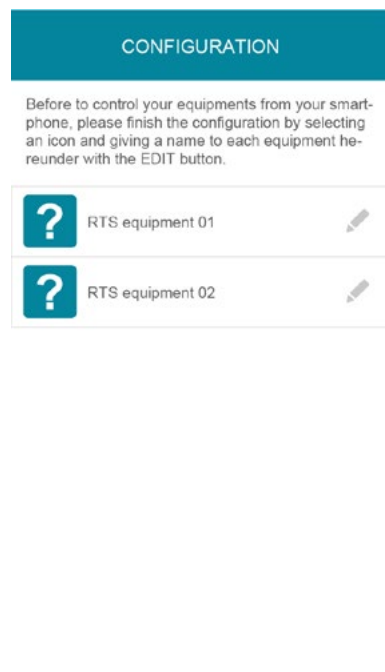


**[A]** Enter the email address and password that you defined when activating your Connexoon unit ([see page 14, Activation screen](#)).

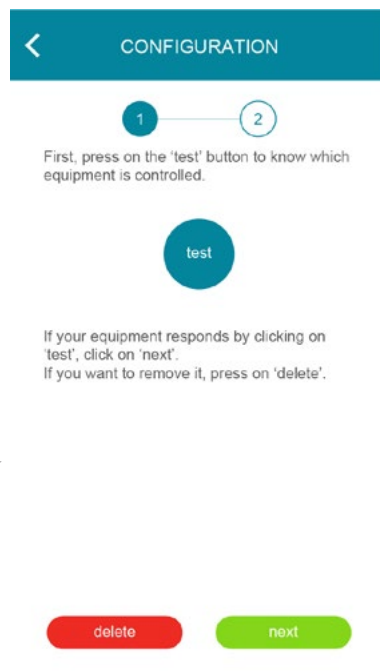
**[B]** Define your user name.  
Via the user name, you can find out what actions have been performed from your smartphone.

You can change your user name at any time in the "Settings" tab in the menu  that you will find in the history.

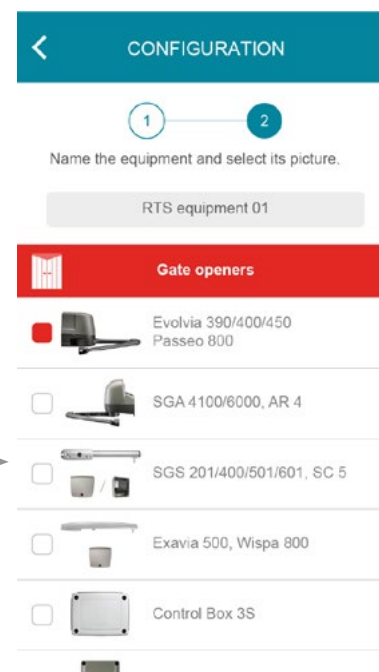
## D. FIRST USE: CUSTOMISING REGISTERED EQUIPMENT RAPIDLY (VIA PRO-PROG)



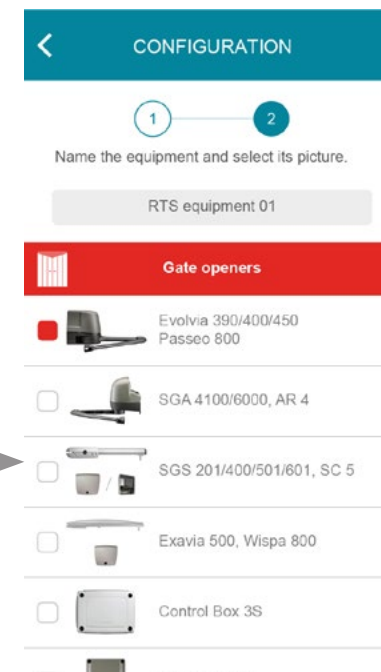
**[A]** To complete your installation, you need to customise the registered equipment. Click on the pencil positioned to the left of the equipment to be customised.



**[B.1]** Click "identifier" to display the equipment concerned. The equipment will then make an up and down movement or flash (lights).



**[B.2]** Select the icon for your equipment from the 20 available icons.



**[C]** Name your equipment in the grey field, then press "save".

Do this again to customise all of your equipment

## **[ 3 ] USING CONNEXOON ACCESS RTS**

# A. THE INTERFACE

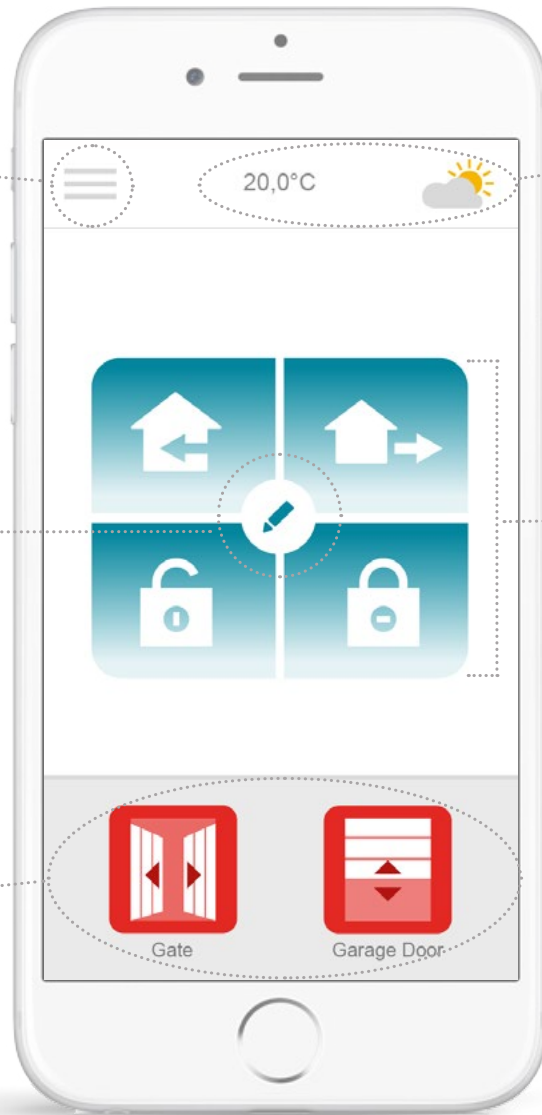
Menu

Weather

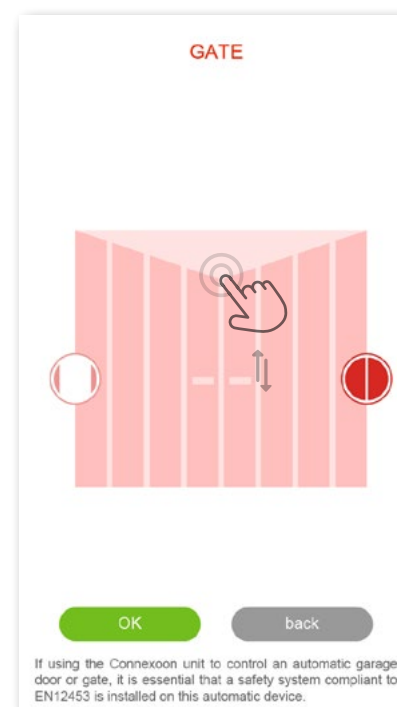
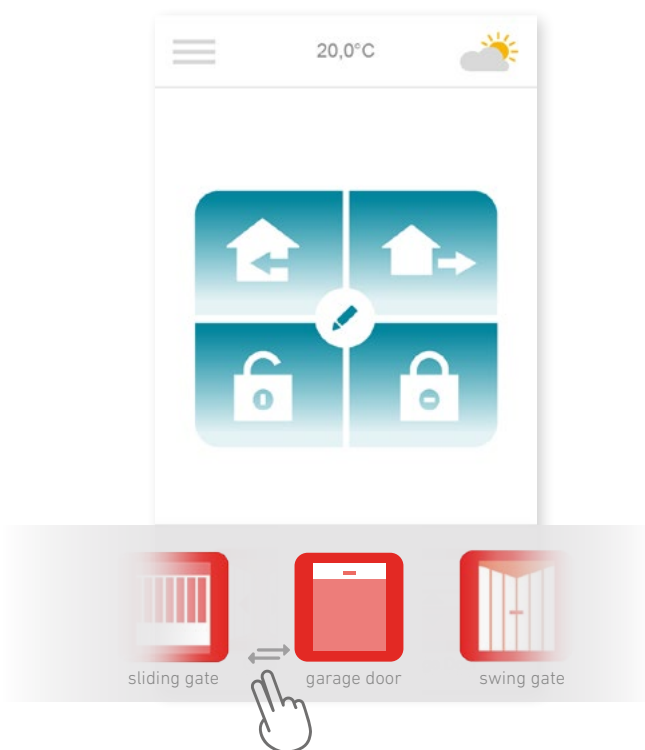
Mode editor

Customisable modes

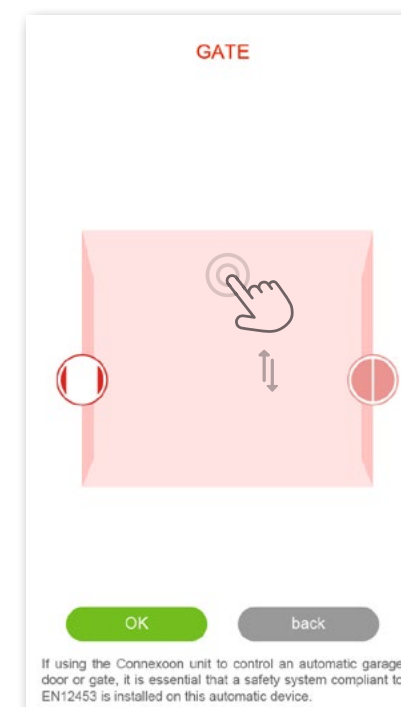
Devices stored  
in Connexoon



## B. CONTROLLING MY PRODUCTS



If using the Connexoon unit to control an automatic garage door or gate, it is essential that a safety system compliant to EN12453 is installed on this automatic device.



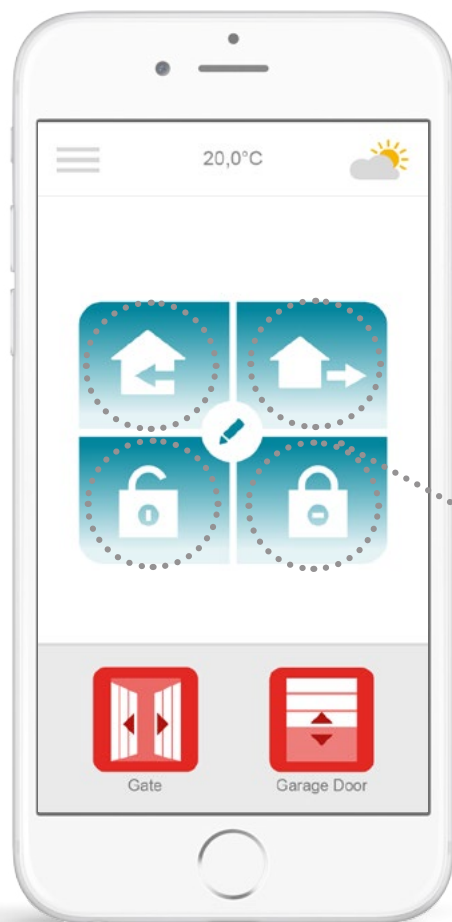
If using the Connexoon unit to control an automatic garage door or gate, it is essential that a safety system compliant to EN12453 is installed on this automatic device.

- [A] You can control your gate, garage door, lighting etc. in the grey box at the bottom of the interface.

Press the icon corresponding to the device you want to control by dragging the list to the right or left (for example: garage door).

- [B] Adjust its position using the arrow and then press .

## C. THE MODES



Connexoon Access RTS has 4 modes “I’m arriving – I’m going out – Open all – Close all”.

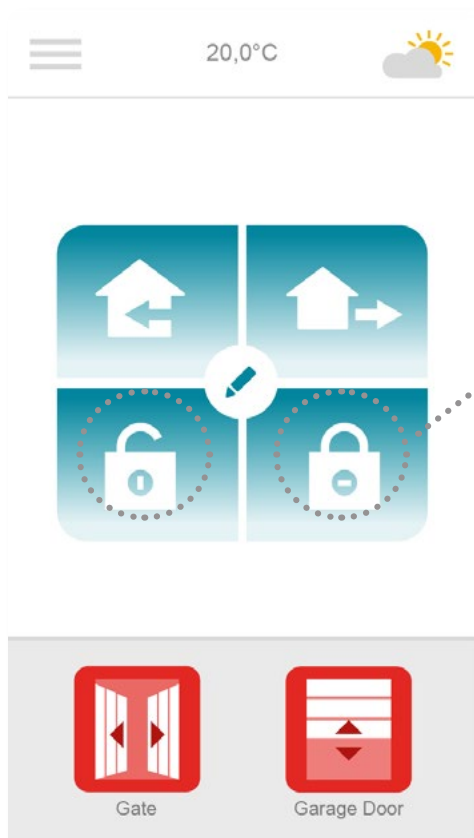
You can customise each of these modes by choosing the actions you want to perform: open or close your gate, turn your lights on or off, open or close your garage door.

You can then find your modes again with a single touch!

*For example: When I arrive home, my gate opens, my outside light comes on and my garage door opens at a single touch.*

# C. THE MODES

## Open all / Close all

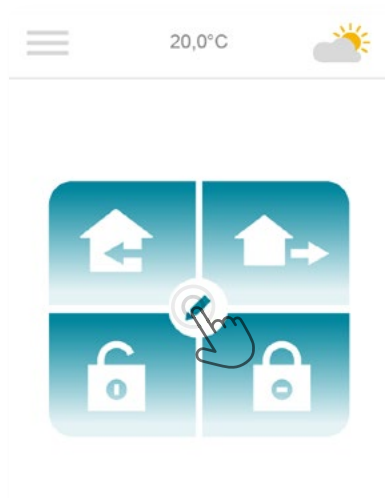


When you arrive or leave home, open or close your gate and/or garage door and turn the outside lights on or off – all with a single press.







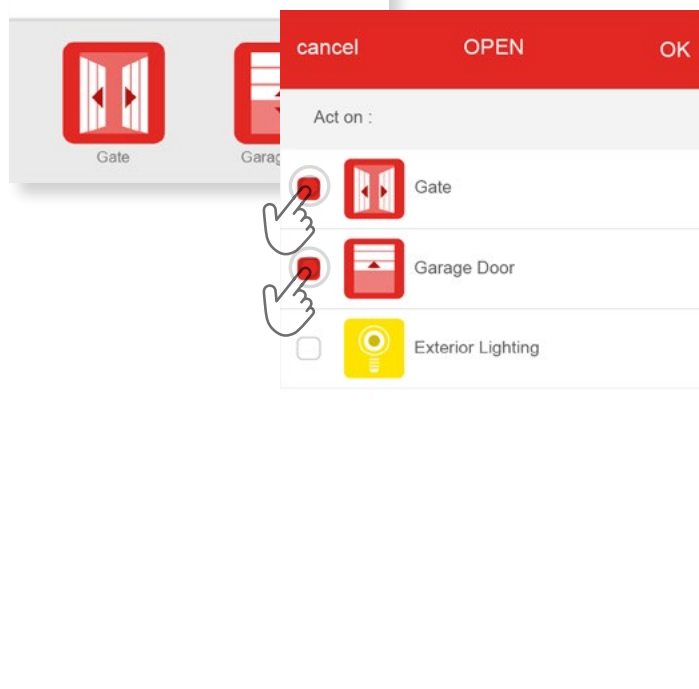
## C. THE MODES

### Open all / Close all



[A] Press  to customise your “Open all / Close all” mode.

Then press  on the  icon to customise the **Open all** mode or press  on the  icon to customise the **Close all** mode.



[B] Select the devices you want to activate and then press OK to confirm.

# C. THE MODES

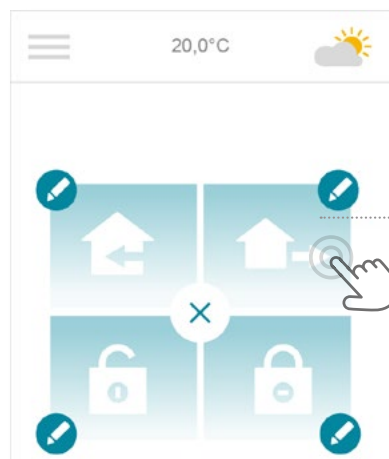
## I'm going out



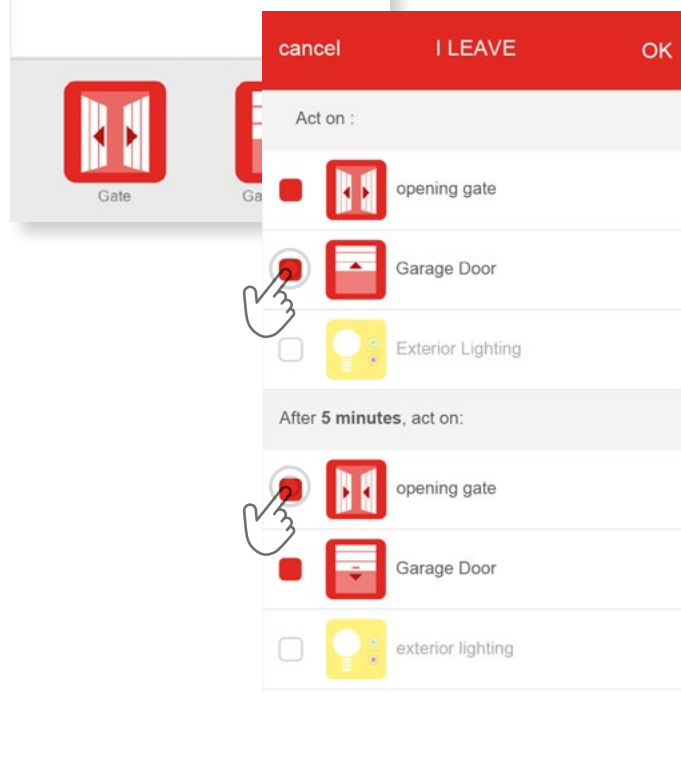
When you want to go out, press once to open your gate which will then close again automatically after the period of time you have specified.

# C. THE MODES

## I'm going out



[A] Press  on the  icon to customise the "I'm going out" mode.



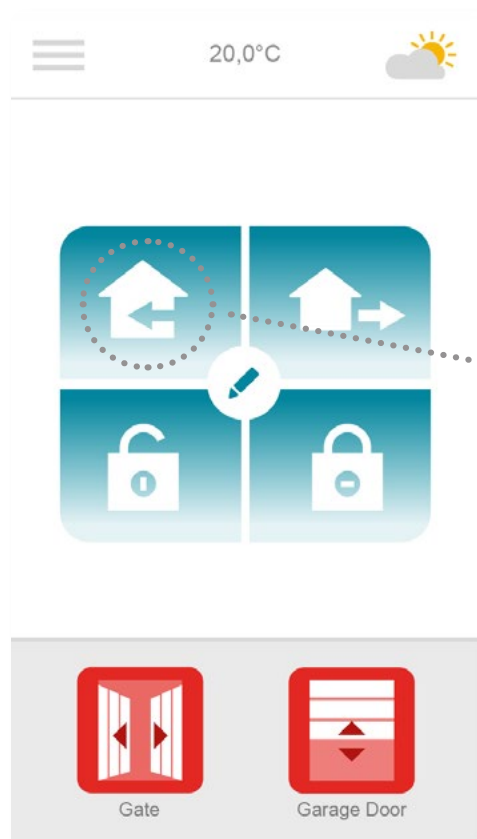
[B] Select the devices you want to activate when you go out.

[C] Define the period of time after which you want your devices to respond.

[D] Select the devices that you want to activate a few minutes after you have left.

## C. THE MODES

### I'm arriving

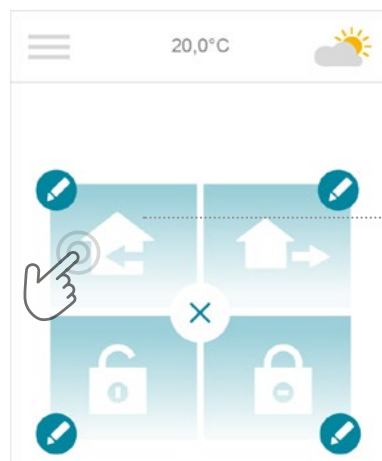




Thanks to the geolocation function, your home welcomes you when you get back. Define the distance between you and your home at which you want the devices you have defined to be activated.

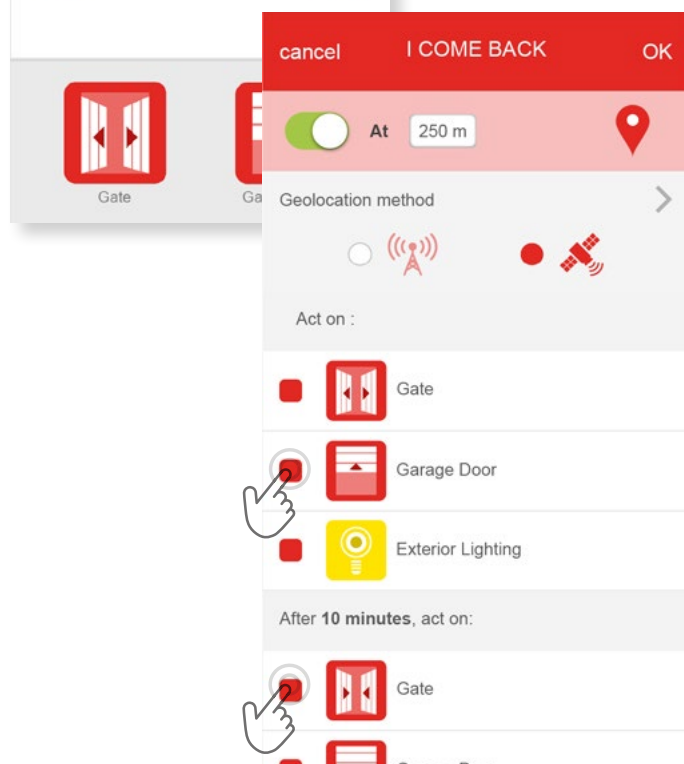
*For example: When I leave the office in the evening, I activate the "I'm arriving" mode. The geolocation function is then activated and my home welcomes me in the way I specified.*

## C. THE MODES

### I'm arriving



[A] Press  on the  icon to customise the "I'm arriving" mode.



[B] Define the distance at which you want to activate your "I'm arriving" mode and activate or deactivate geolocation.

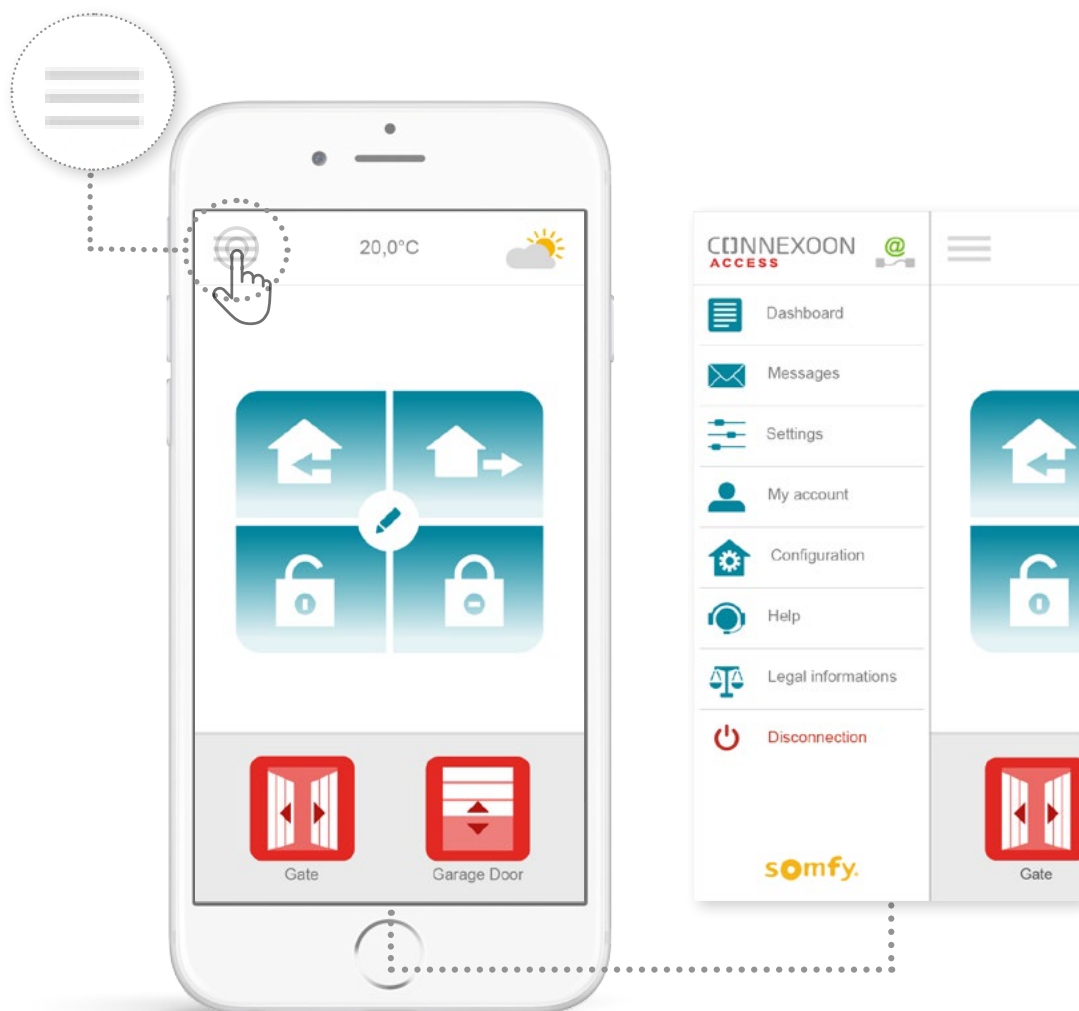
[C] Select the devices you want to activate before your arrival.


[D] Define your return journey time: the mode is activated on your arrival.

[E] Select the devices you want to activate after your arrival.

## [4] MANAGING MY INSTALLATION

# MANAGING MY INSTALLATION



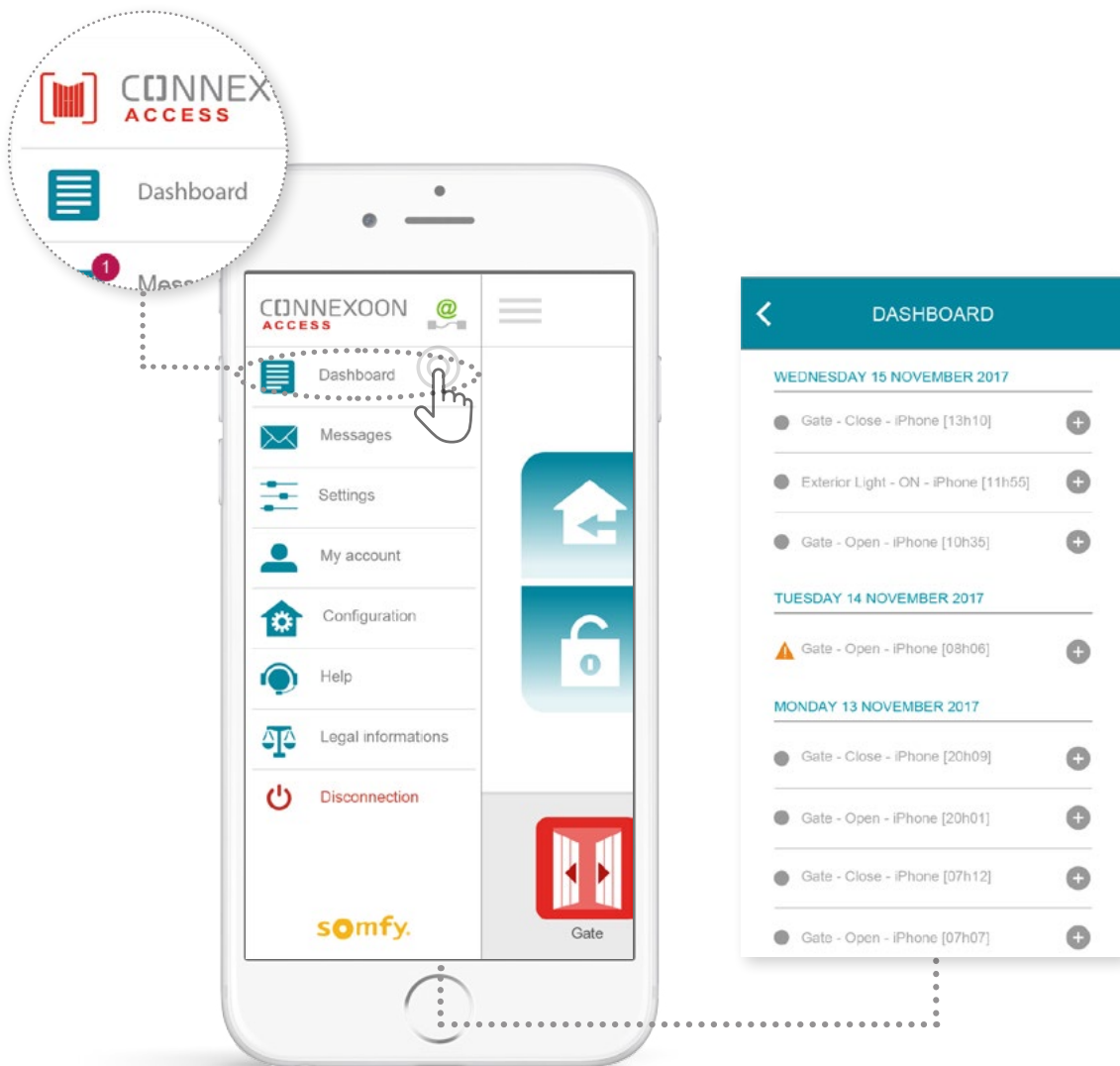
You can press  to access a number of functions that you use to make settings and manage your Connexoon Access RTS application:

- the dashboard,
- your messaging service,
- the settings,
- your account,
- the help system,
- disconnection from the application.

The "Configuration" menu is used to access the advanced installation functions. ([see section 5](#)).



# A. DASHBOARD



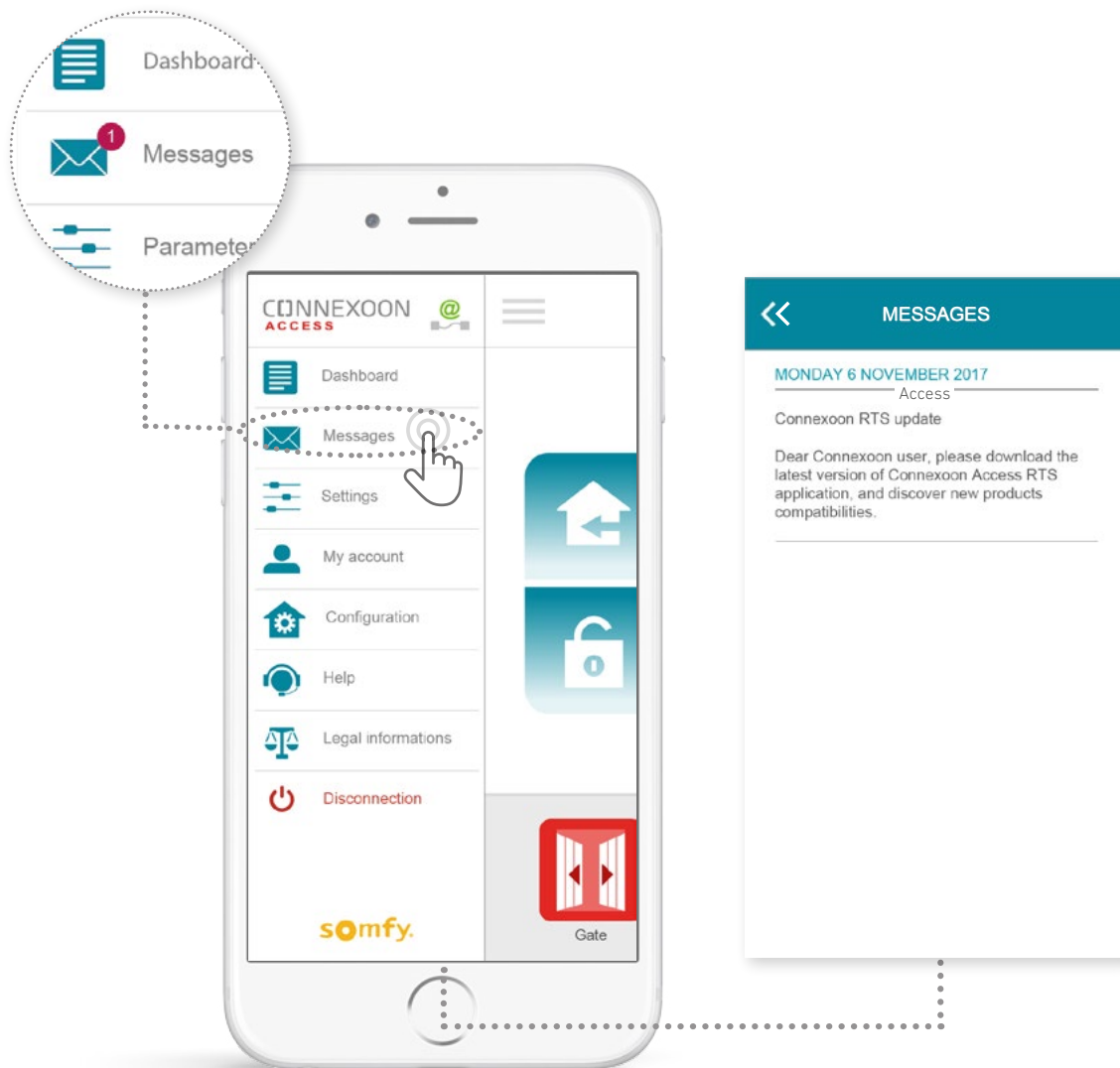
Just press on this menu to open a history of all your connected devices.

- A green dot in front of a command indicates that the action was completed correctly.
- A red dot indicates that the action was interrupted deliberately.
- An orange triangle indicates that a problem occurred.

Press the  icon for more information.

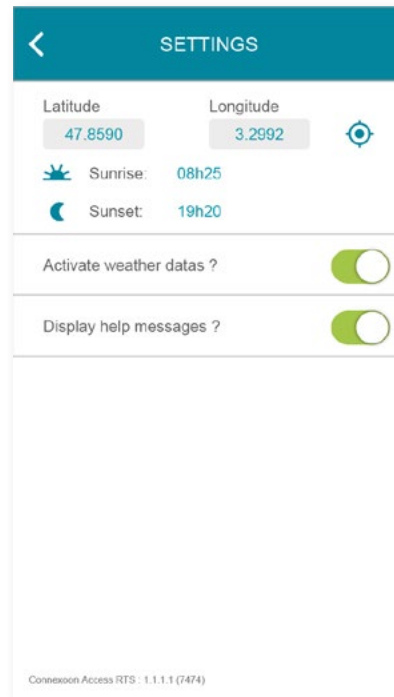
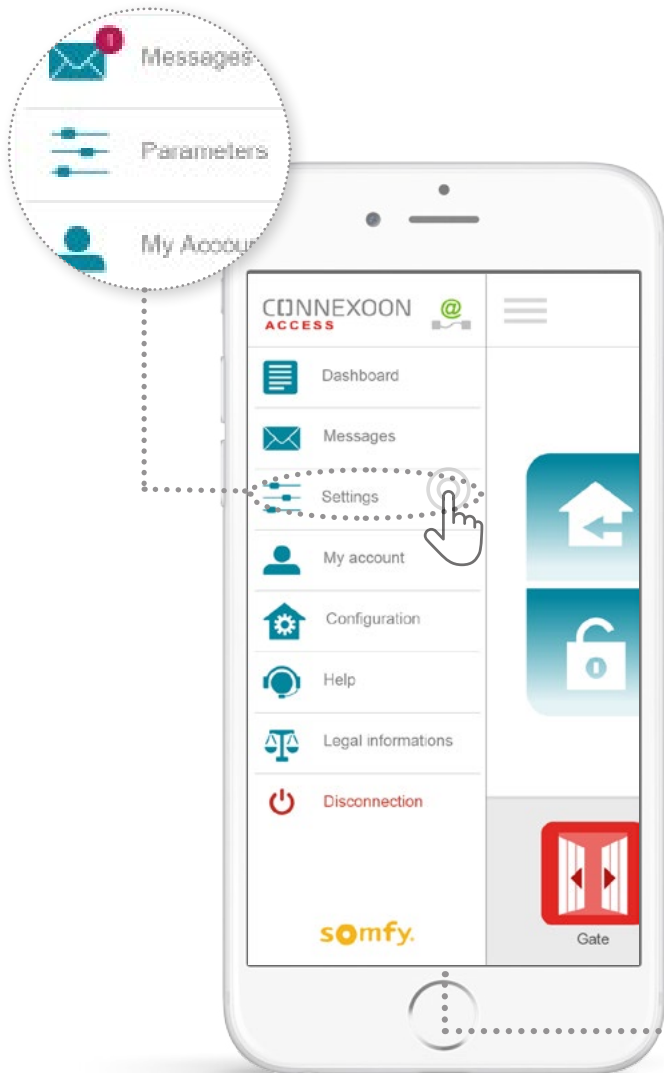


## B. MESSAGES



You will find all the information you need about updates and planned new features in your Connexoon messaging system ("Messages" menu).

# C. SETTINGS



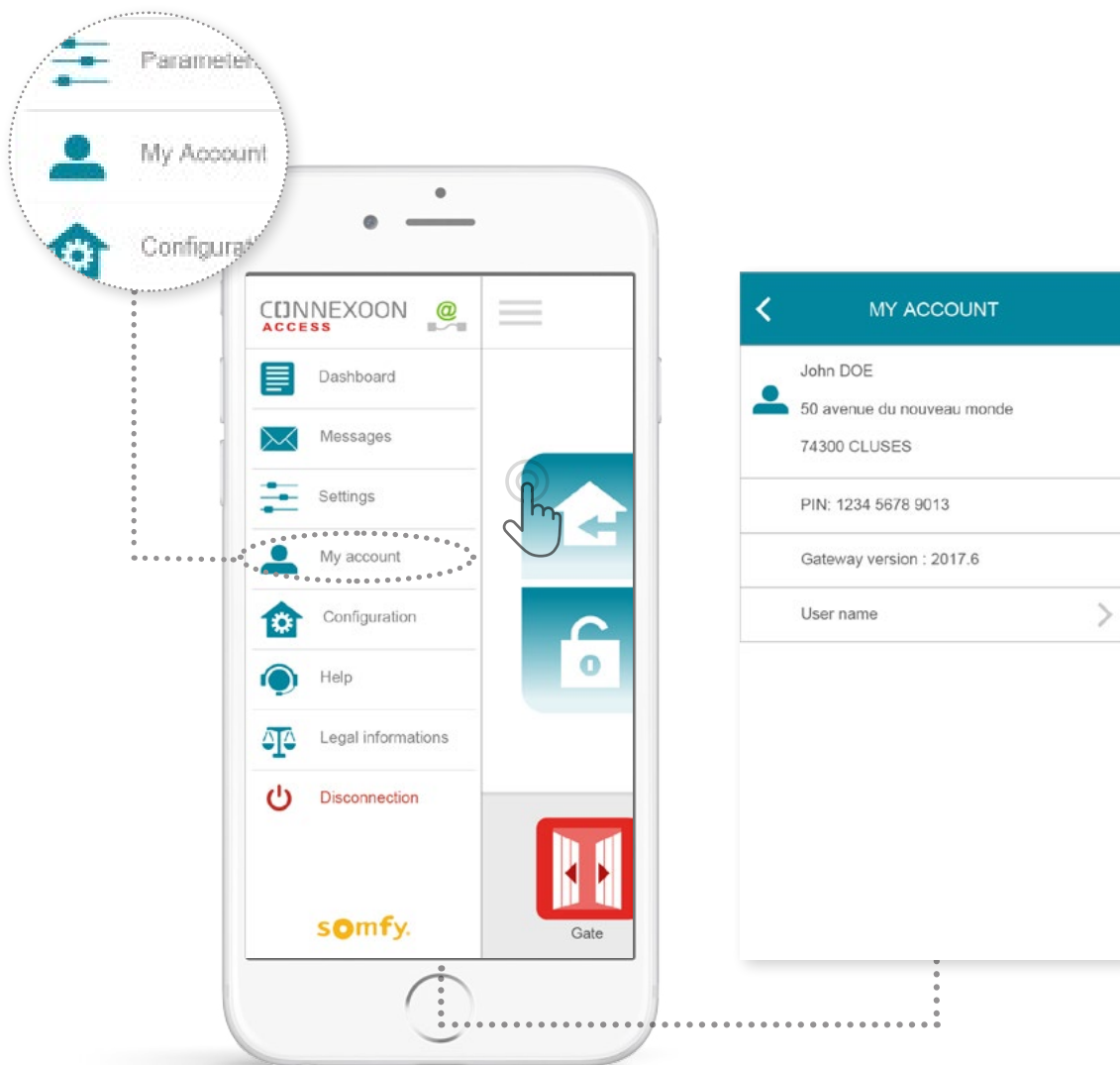
Specify the geolocation of your home in order to receive local weather information.

Activate / deactivate the weather display on the home page.

Activate / deactivate email alerts.

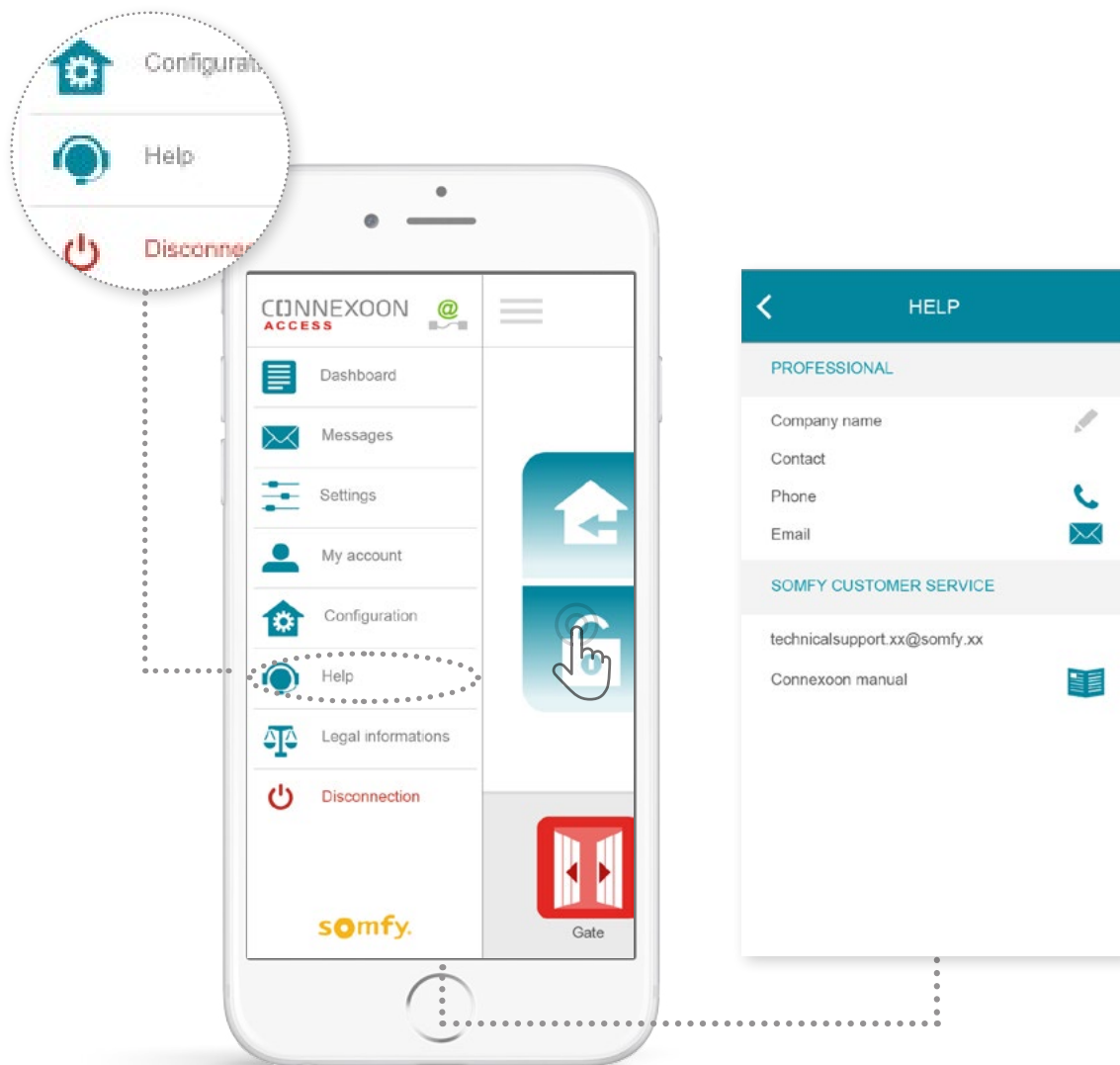
This menu allows you to activate the display of weather data and activate alerts and/or push notifications. It also allows you to display the widgets on your smartphone and/or Apple watch and to define your user name so that you can customise **your history**.

# D. MY ACCOUNT



This tab contains the information you entered when you activated Connexoon.

# E. HELP



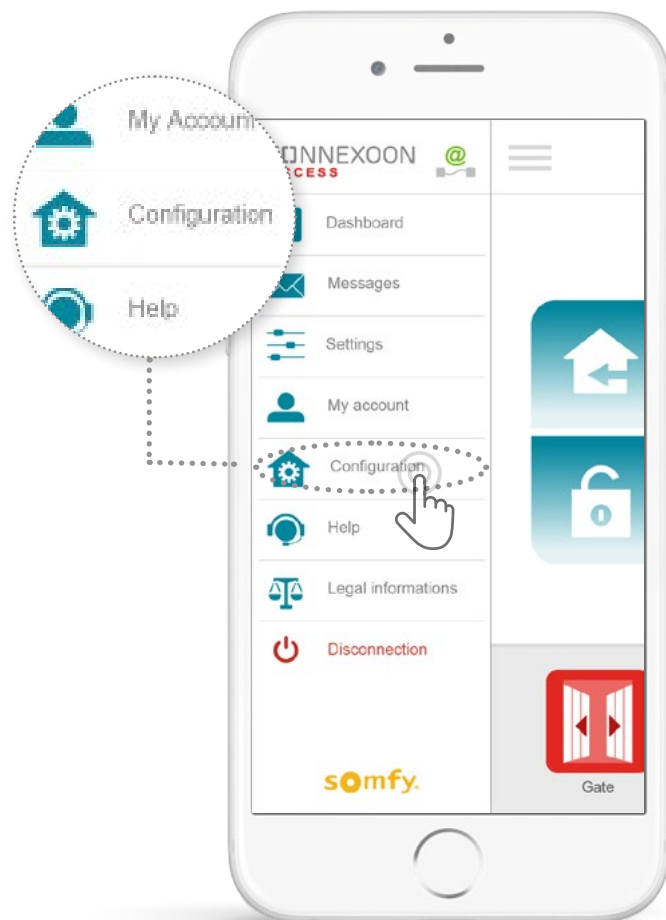
Either you or your installer may fill in the information in this tab so that you can contact him directly if you have any questions.

Stay in touch with the installer by entering his contact details in the application. Just press once to contact him.

You can also press to call up the number of the Somfy Consumer Service.

## [5] **ADVANCED INSTALLATION FUNCTIONS**

# ADVANCED INSTALLATION FUNCTIONS



In this menu, you can:

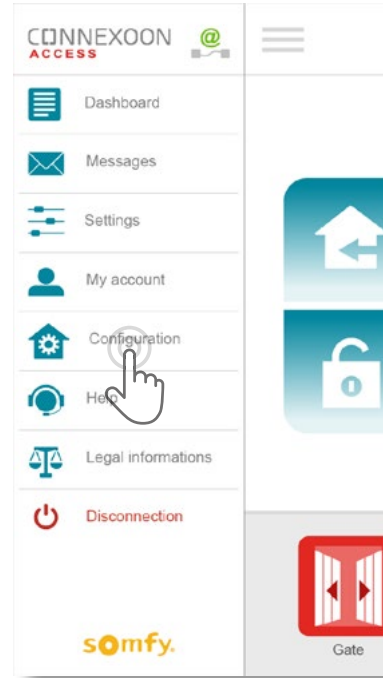
- Store new devices that are compatible with your Connexoon
- Remove / rename devices
- Manage the installation's security key

To access these functions, press .

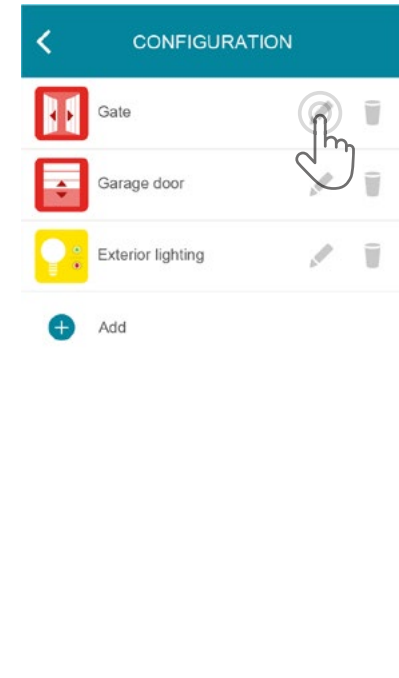
# A. RENAMING YOUR PRODUCTS IN THE APPLICATION




[A] Press menu 

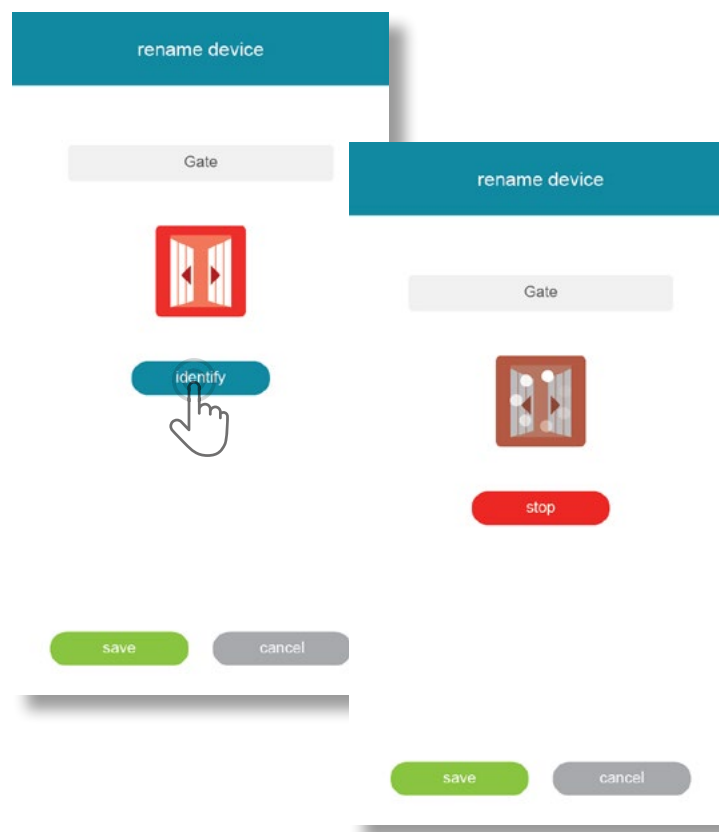


[B] Press the configuration tab



[C] Press on the pencil  to the right of the equipment to change its name

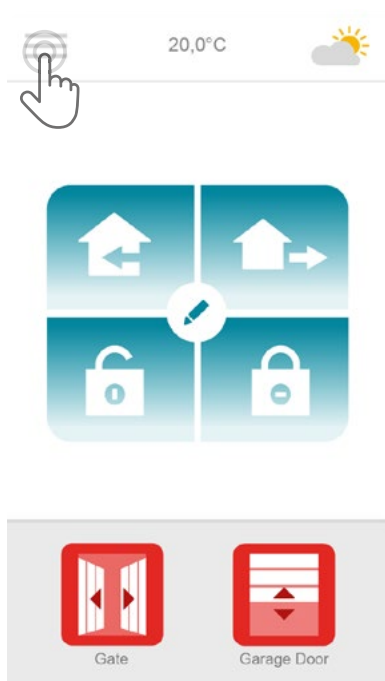
# A. RENAMING YOUR PRODUCTS IN THE APPLICATION




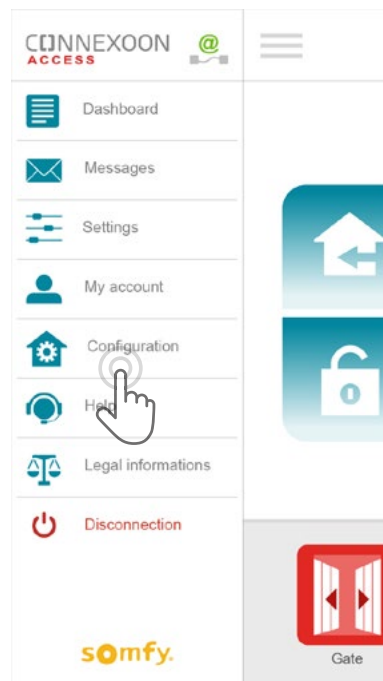
- [D] You can rename your product by editing the "name" field in the grey rectangle positioned at the top of the screen.  
To check that it is the right product to be renamed, press "identifier". The product will then make an up and down movement or flash.  
To stop identification, press "stop".  
Press "save" to save the new name.



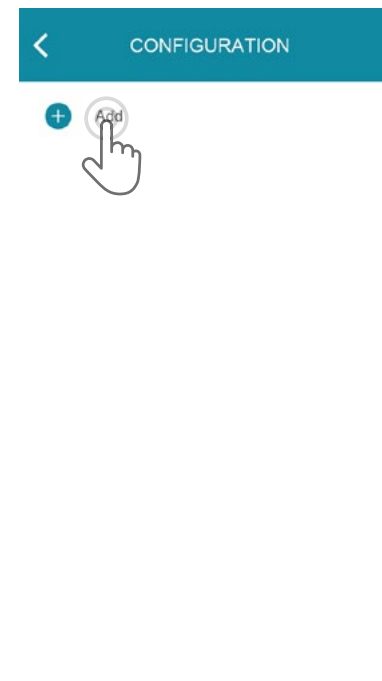
## B. REGISTER RTS EQUIPMENT ON YOUR CONNEXOON



[A] Press the menu 



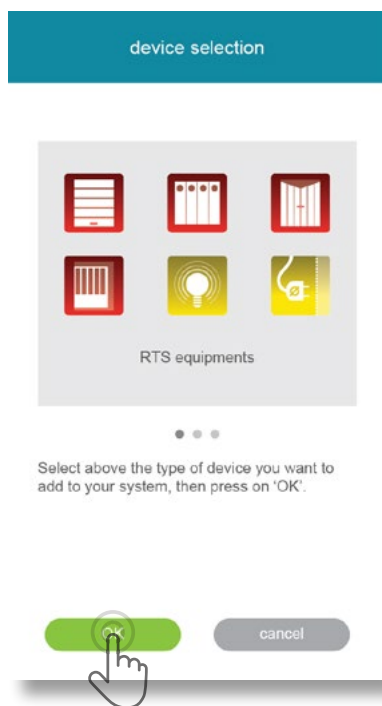
[B] Press the configuration tab



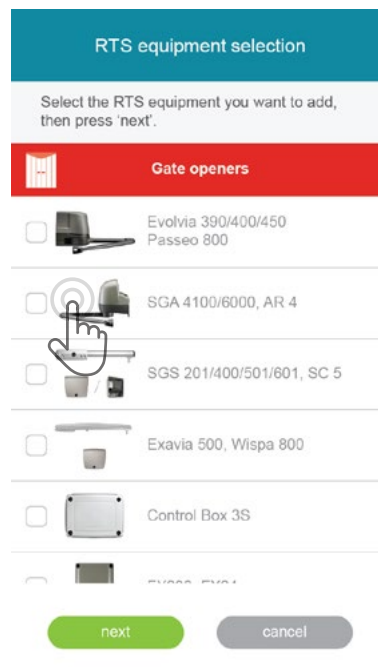
[C] Press



## B. REGISTER RTS EQUIPMENT ON YOUR CONNEXOON



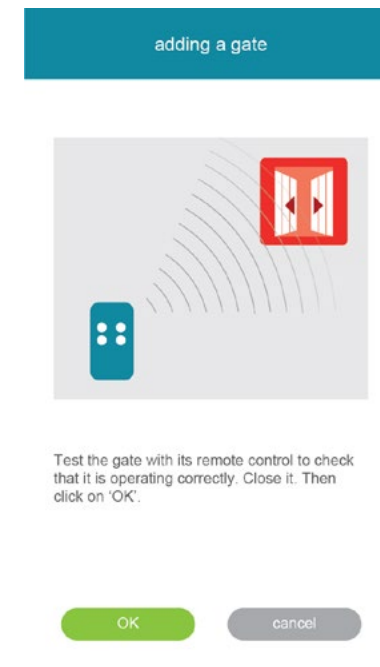
**[D]** Select the type of product that you wish to add to the installation: RTS motors/actuators or Philips Hue lights, then confirm by pressing **OK**.



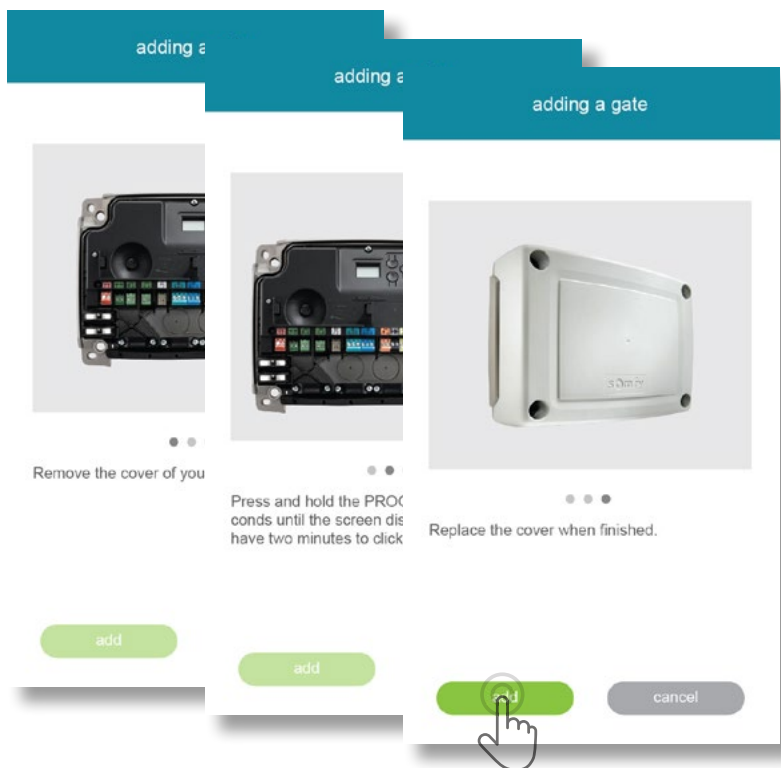
**[E]** Select the icon representing the product that you want to register on the unit.



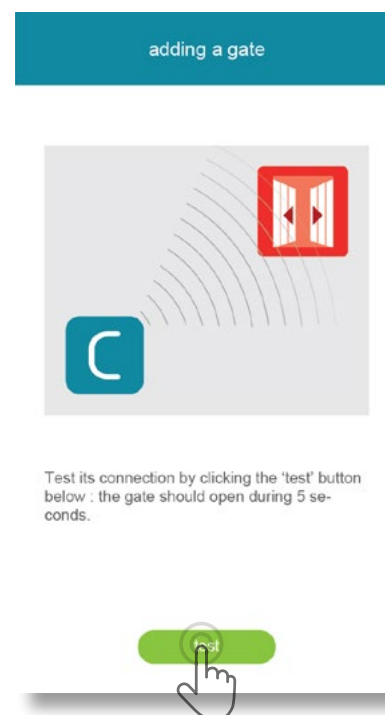
**[F]** Test the product by controlling it from the wall control unit or remote control. Ensure that the control only actuates the product being added.



## B. REGISTER RTS EQUIPMENT ON YOUR CONNEXOON



**[G]** Press the PROG button of the command actuating the product to be deleted, until it makes an up and down movement (or flashes). You then have 2 seconds to confirm by pressing "add".

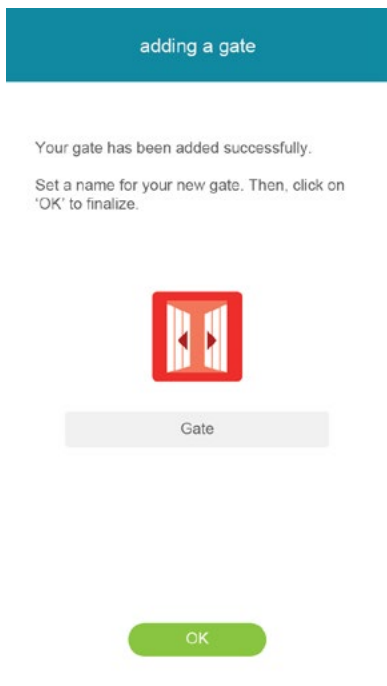


**[H]** Check the product has been successfully registered by pressing "test". The product will make an up and down movement (or flash) for 5 seconds.

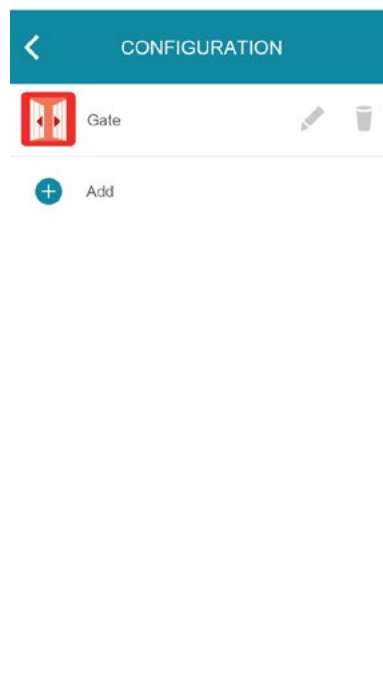


**[I]** Press OK if your product has moved, or "start again" if it has not. If the product does not move after several tests, click "cancel".

## B. REGISTER RTS EQUIPMENT ON YOUR CONNEXOON

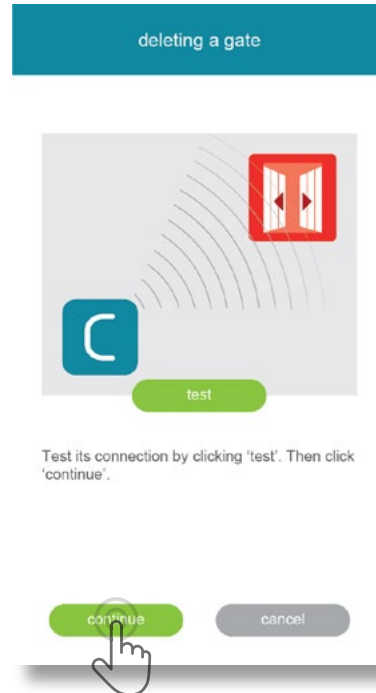
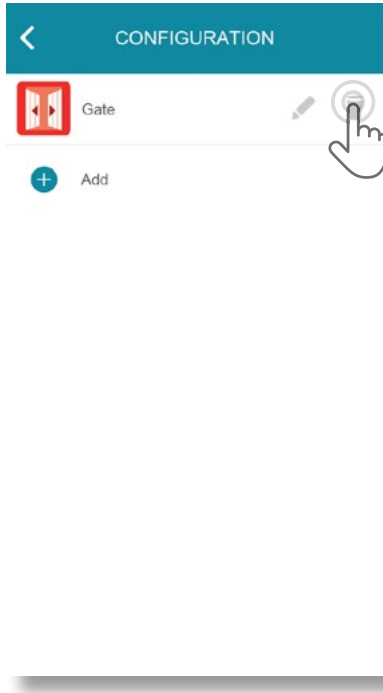


[J] Name your product, then press OK



[K] The product then appears on your list.

# C. REMOVING RTS PRODUCTS VIA THE APPLICATION



[C] Press 

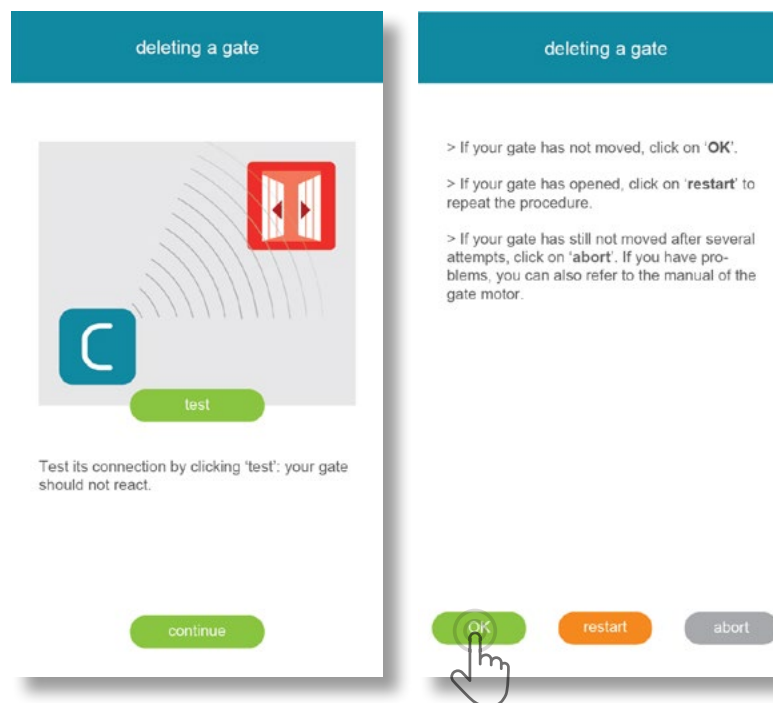
[B] Test the product by controlling it from the wall control or remote control. Ensure that the control only actuates the product to be removed.

[C] Press the PROG button of the command actuating the product to be removed for about 3 seconds, until it makes an up and down movement (or flashes). You then have 2 seconds to confirm by pressing "delete"

## C. REMOVING RTS PRODUCTS VIA THE APPLICATION



[A] Test that removal has been successful by pressing "test".  
If removal has successfully taken place, the product will not respond.



[B] Press OK if your product has not moved, or "start again" if it has not.



[C] Press OK to close the procedure.

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